



Saskatchewan Libraries: ASK US!

Online Question & Answer Service

What is Ask Us!?

Ask Us! is an online question and answer service offered to you by a network of libraries from ten Saskatchewan public library systems.

What kind of questions does Ask Us! answer?

We will provide answers to brief factual questions, such as "What town in Saskatchewan is home to the largest porcupine in the World?" (Answer: Porcupine Plain). If your question is broader or requires more in-depth research, you may be directed to other sources, such as other agencies, web sites, or other material to help you with your research. We will not provide personal, medical, legal or financial advice.

Can I get genealogy information from Ask Us!?

We accept reference questions that relate to tracing family history in Saskatchewan. We also accept questions from Saskatchewan residents who need genealogy research assistance. For genealogy research involving areas outside of Saskatchewan, we encourage you to consult your local library or genealogical society.

Library staff will answer quick answer questions, but for more in-depth inquiries will refer you to the Saskatchewan Genealogical Society. For instance, library staff will look up names in the indexes and tables of contents of materials that are available in their libraries (such as city directories, newspaper and other indexes, and local histories). To ensure a quick response to your question, please state the name of the person to be checked, geographical location, probable time frame, plus any other clues that might be useful.

How do I ask a question through Ask Us!?

Click on the **Saskatchewan Libraries: Ask Us!** link from your public library web site. You will be provided with an online form to fill out. You will need to provide your name, postal code and email address or phone number. Your email address, phone number or mailing address is required so that we are able to contact you with the information that you request. Your postal code is used by the system to route your question to the appropriate library system in the province. This information is kept confidential and is not used for any other purpose.

Who answers my question?

Library staff from the ten public library systems (Chinook, Lakeland, Parkland, Regina, Saskatoon, Southeast, Wapiti, and Wheatland) in Saskatchewan answer questions through the Ask Us! service. Your question will be answered by library staff in the library system in your region.

How long will it take to receive an answer?

You will receive a response within 48 hours, however questions are often answered much more quickly than this. If we need more time to answer your question, you will receive an interim response within the 48 hour period.