



Ask a librarian

ask your question online

What is “ask a librarian”?

Most libraries offer online question and answer services through their websites.

The type of service offered will depend on your library. Some libraries offer a chat service, so that you can have a real-time discussion with professional library staff. Other libraries may have an online form that you can complete with your question. Another “ask a librarian” service may be an email link to the staff at the library who can answer your questions.

Libraries will use the contact information you provide to get you an answer to your question.

Why would I use an “ask a librarian” service?

Online “Ask a Librarian” services are convenient. You can ask a question from your computer at home, the office, at home or at school anytime, day or night. Professional library staff will answer your question or get you started on your research.

Library staff can assist you in many ways. They can offer reading suggestions for both fiction and non-fiction. They can help you find different types of materials (books, newspaper and magazine articles, Internet sources) for your homework assignments or research projects. Or, ask a librarian to help you find the answer to that nagging question that has you stumped!